Willowmore WMSenseHub Platform Training Guide
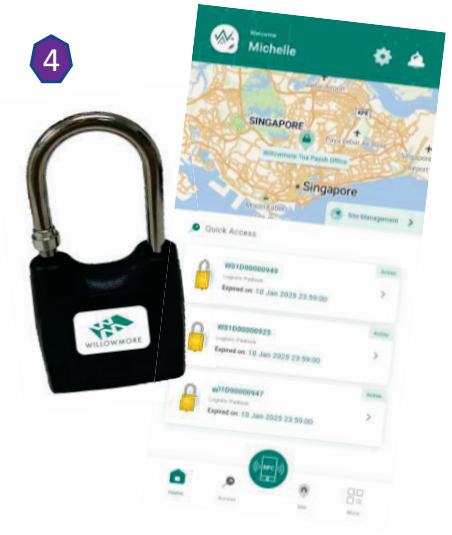
Willowmore Pte Ltd

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Operation steps

① Register Users

1. Users must be pre-registered
2. Each has Email and Password
3. User's Device ID tied to the user account after the first log-in
4. User can login using fingerprint, depending on the mobile phone model

② Group users to Access Level

Allow School Admin and School Users to assign access or request to lock from a list of smart locks in specific Access Level

1. Depends on assigned access level, The School User will receive the access on their mobile phone app (Auto Access) or School user have to request to have access

③ Approve/Deny Access Request

Remote access to system anywhere on both laptop, tablet or mobile phone

1. Operation manager approves the request
2. Or Operation manager assign the key directly to the users via Access Level

④ Use Virtual Keys

No more duplication, no more retrieving time

1. Users received the key inside the mobile app (push notifications are sent to inform users)
2. Users can operate the smart lock using Bluetooth. The operation can be done online or offline.

Logging in to Mobile App

Server URL:
http://platform.wmsensehub.app/wmc-mobile

Initial Mobile Phone Set Up

Hi John, Welcome to WMSenseHub!

You're all set. You can now start using WMSenseHub to manage your operations efficiently.

Your Login Details

Email: tghwa2005@gmail.com

Temporary Password: 1233

After your first login, you will be prompted to change your password for security purposes.

Mobile App users

Download our app from the App Store or Google Play.

Mobile Login URL:

Web Portal Users

To access the dashboard for management features like user control, reports, and monitoring, click the button below!

LOG IN TO YOUR ACCOUNT

We're Here to Help!

If you face any issues during login or setup, feel free to reach out to our support team.

Once the user is registered, WMSensehub will send Email notification

User's login credentials; password is case sensitive. Upon first login, the user will be prompt to change their pre-generated password

1. Download the WMSensehub Enterprise Mobile app

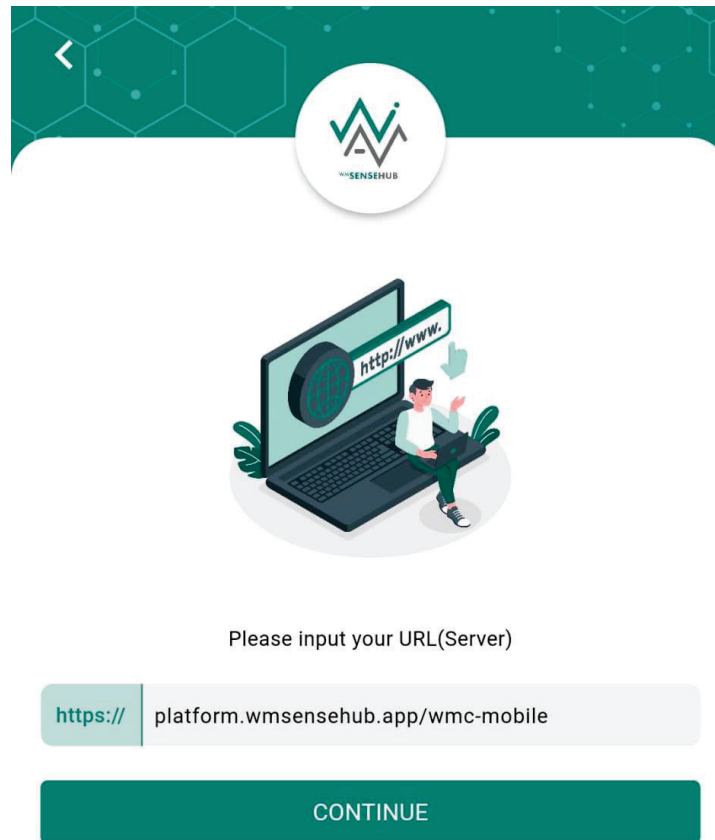## To Download the app, please scan one of the QR based on your phone's OS

2. Setting up the WMSensehub

1. Launch the WMSensehub mobile app
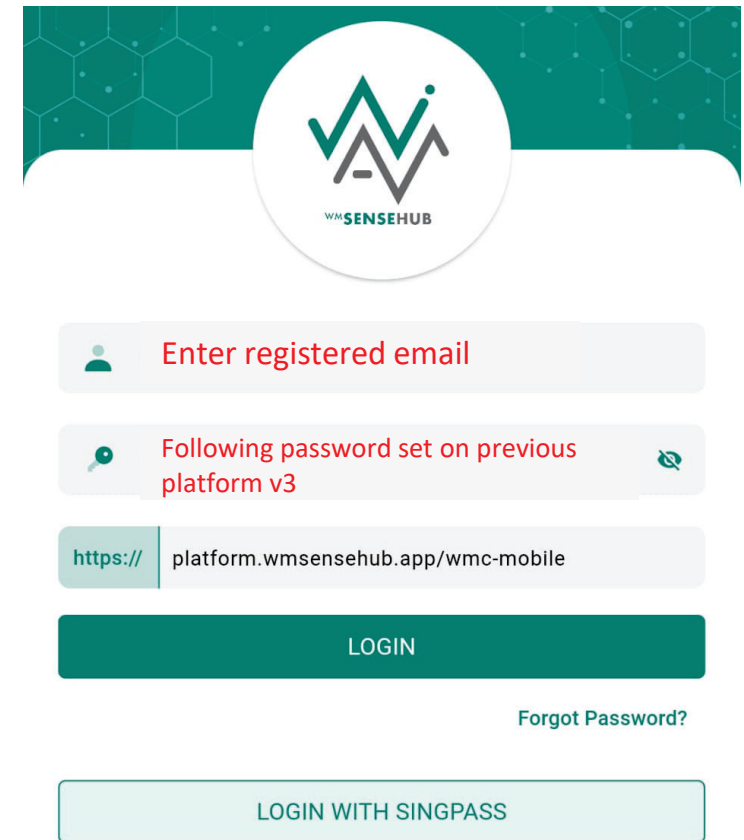

2. After launching the app, enter server URL
https://platform.wmsensehub.app/wmc-mobile

Please input your URL(Server)

| https:// | platform.wmsensehub.app/wmc-mobile |

CONTINUE

3. Fill up the login page accordingly, then tap LOGIN

👤 Enter registered email

🔑 Following password set on previous platform v3   👁

| https:// | platform.wmsensehub.app/wmc-mobile |

LOGIN

Forgot Password?

LOGIN WITH SINGPASS

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3. View Available Access

1. Once you manage to login, on the Home Page will appear as below

2. To view all of Active access click "Access"
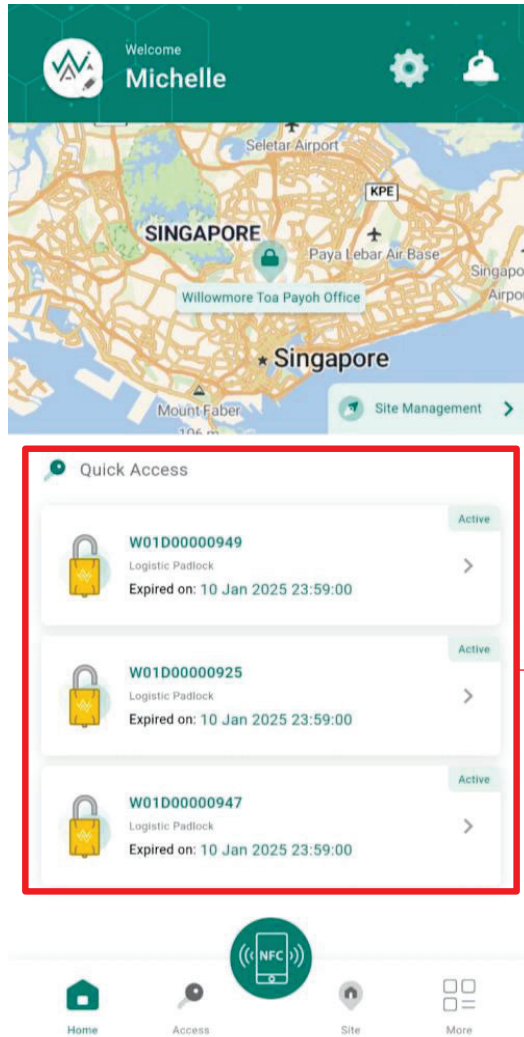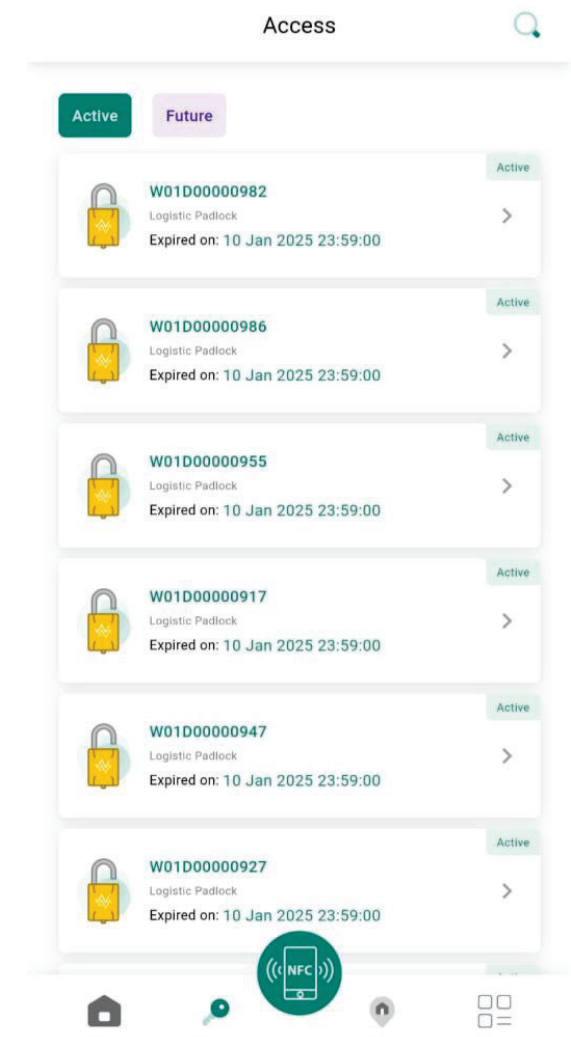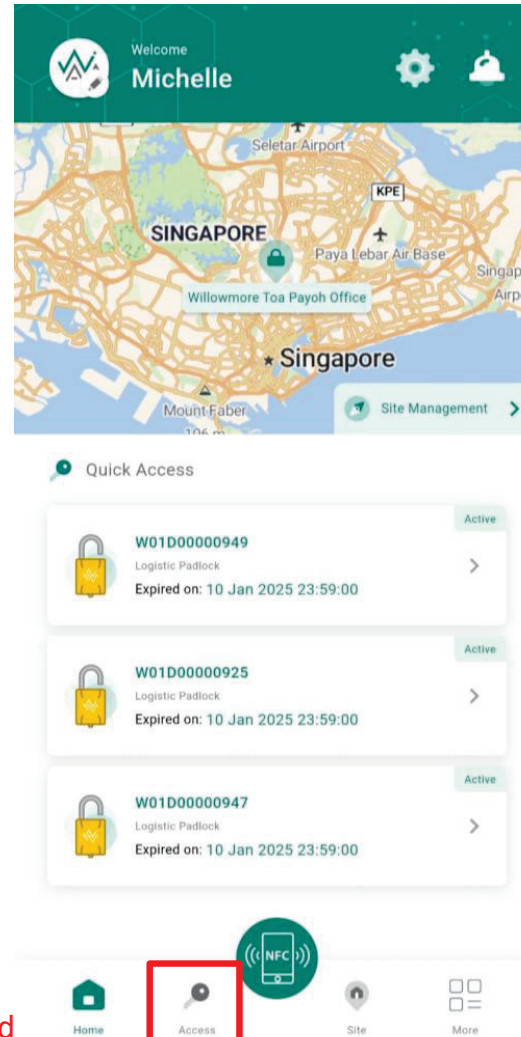
List of recent locks operated will appear here

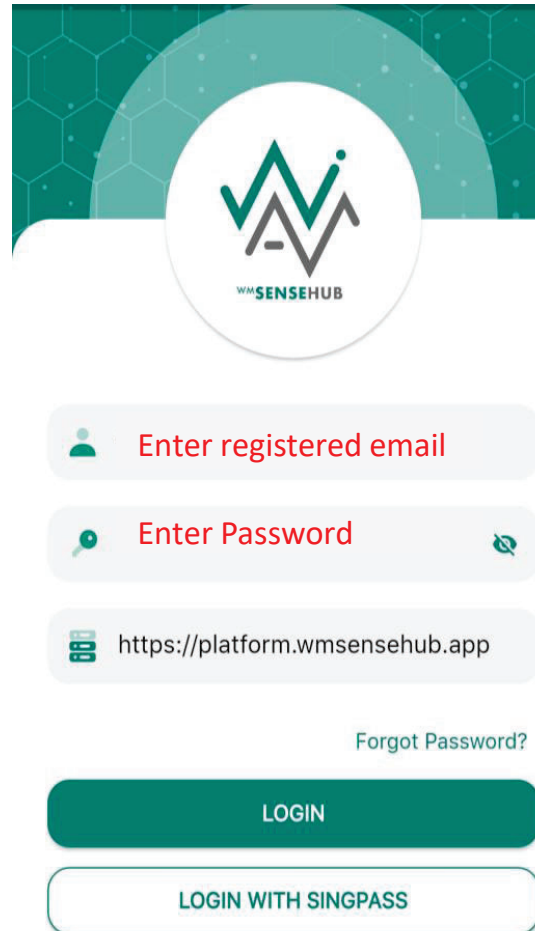# HOW TO OPERATE THE SMART PADLOCK

1. Launch the WMSensehub mobile app

2. Fill up the login page accordingly, then tap LOGIN

3. On the homepage click "Access"

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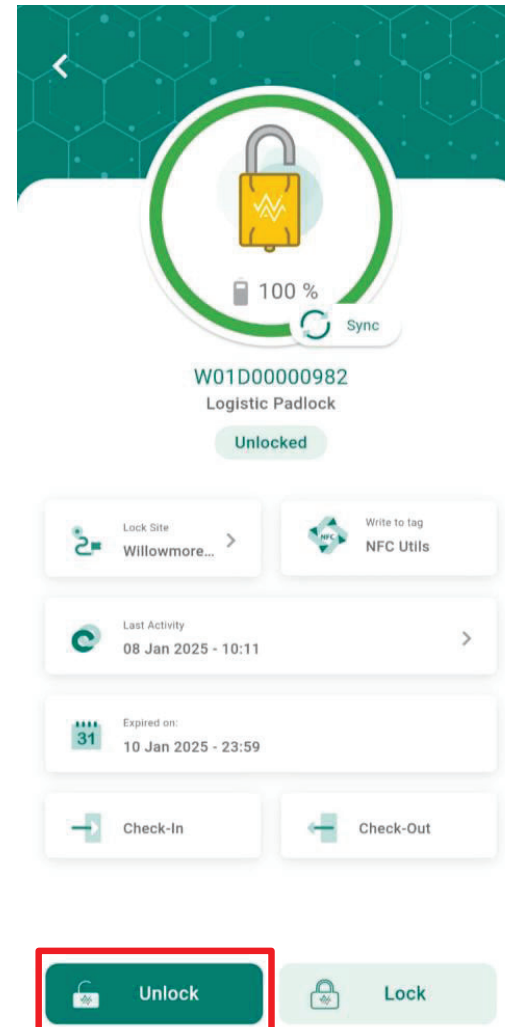
8
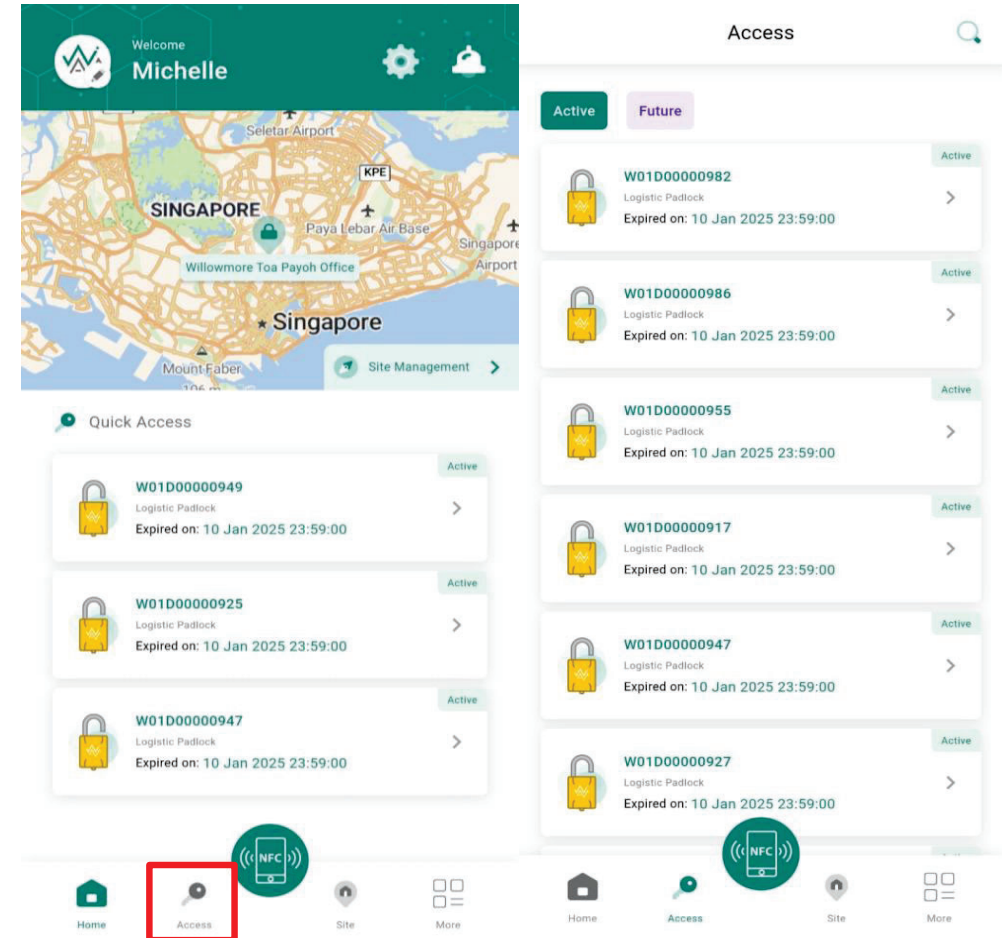
UNLOCKING

4. Tap on desired lock
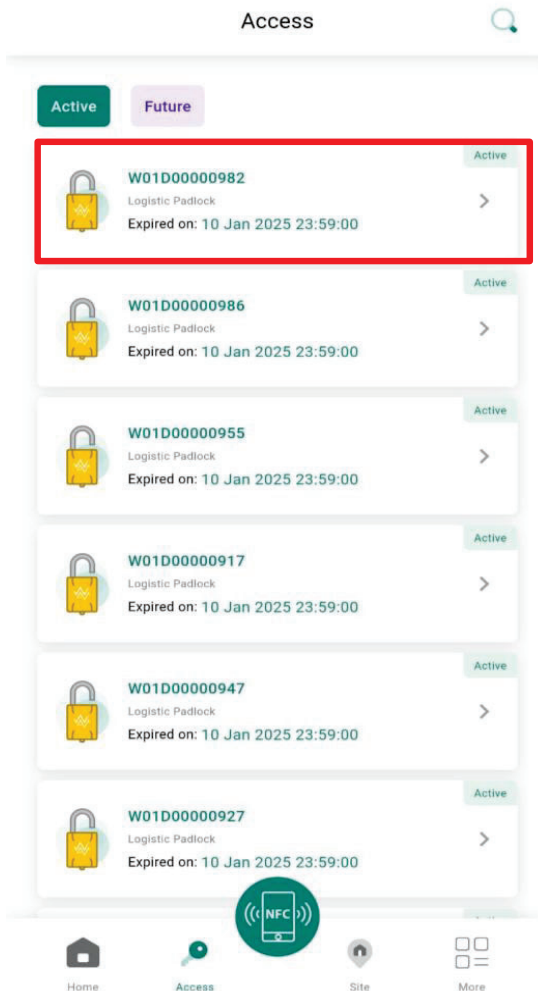
5. Press the button at the bottom at the lock turn on the lock

6. Tap "Unlock"

7. The smart lock will unlock automatically. The LED light will turn blue after the Bluetooth connects successfully.
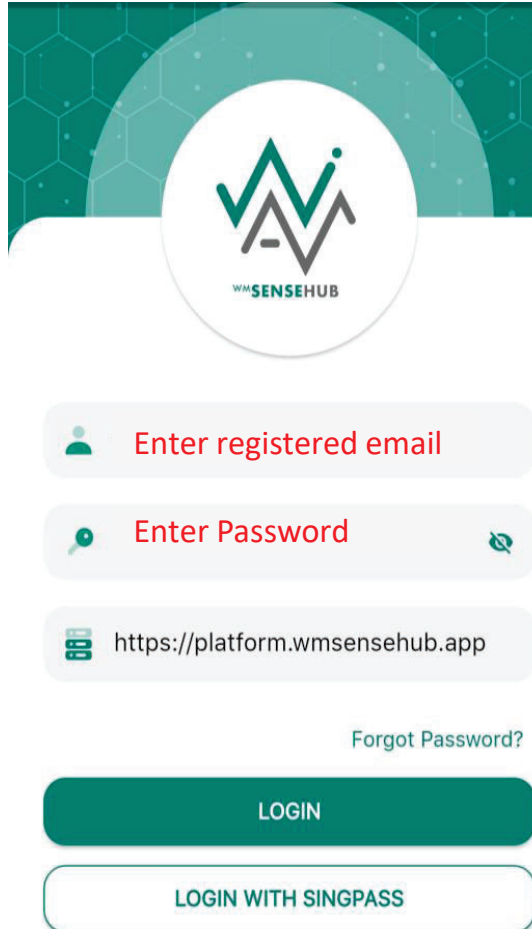
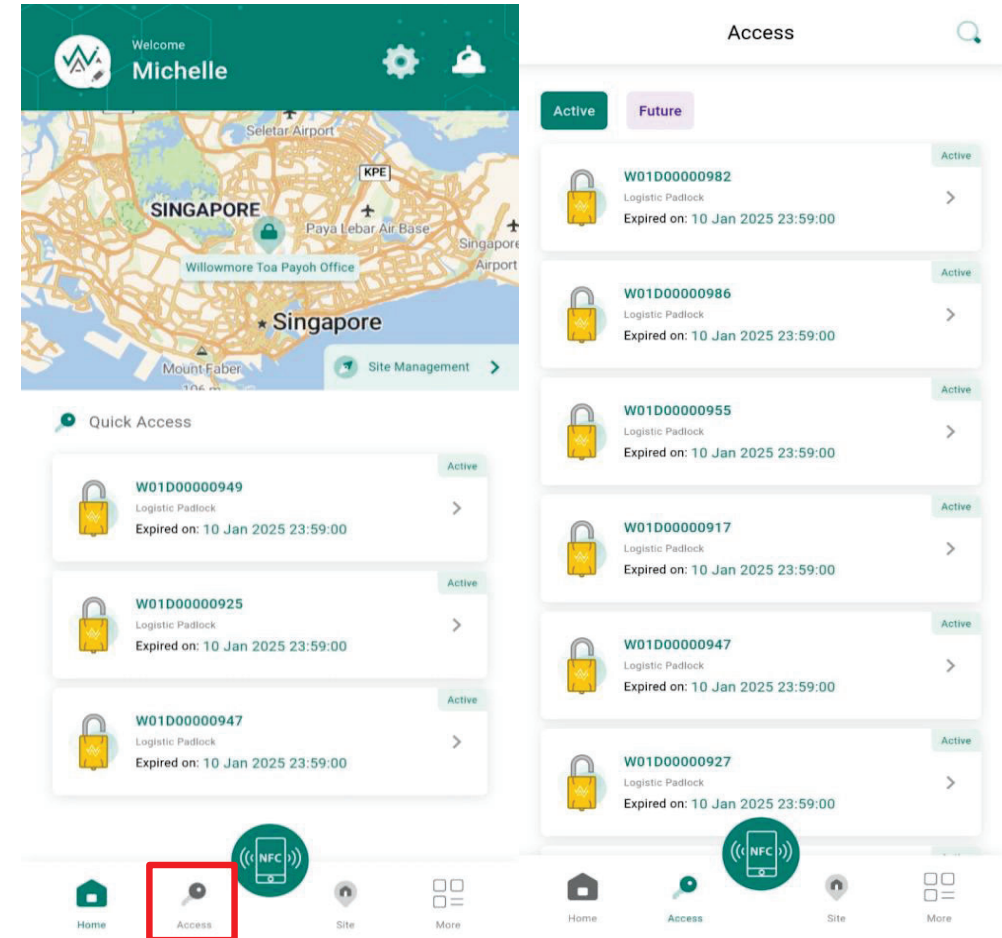# HOW TO OPERATE THE SMART PADLOCK

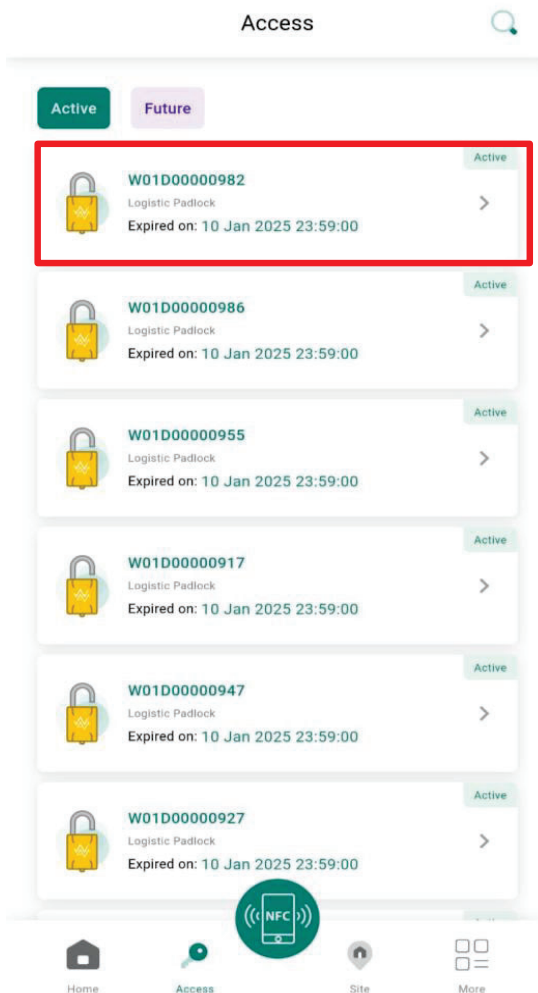1. Launch the WMSensehub mobile app

2. Fill up the login page accordingly, then tap LOGIN
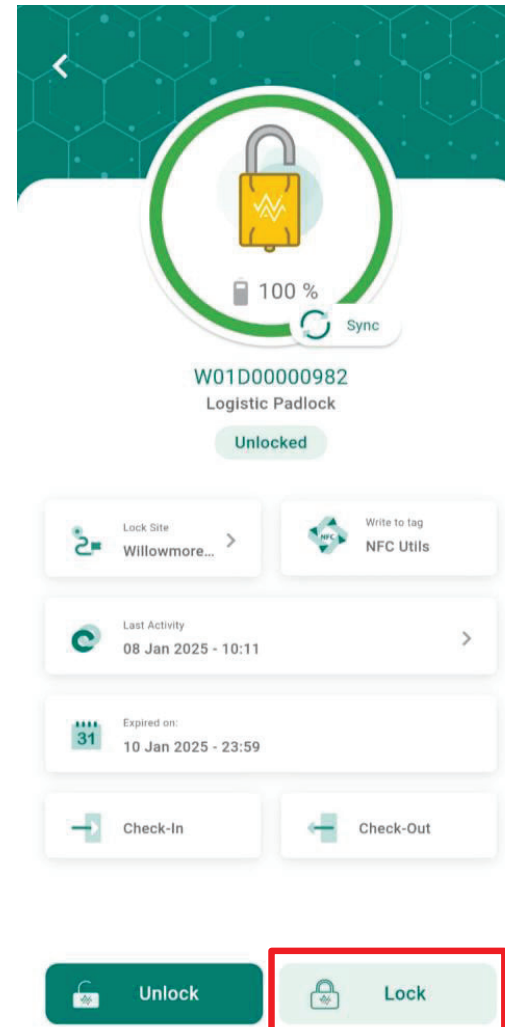
3. On the homepage click "Access"

LOCKING

4. Tap on desired lock

5. Close the smart lock's shackle back to closed position, then Press the button at the bottom at the lock turn on the lock

6. Tap "Lock"

7. The smart lock will unlock automatically. The LED light will turn blue after the Bluetooth connects successfully.